



REGISTRATION FEES/REFUND POLICY

Fees Payment

The Mill Park Rebelz Basketball Club reserves the right to require a \$60 non-refundable component of fees at the commencement of each season per player for Registration Fees. This non-refundable component is to secure the player's position within the delegated team. If the player/parent of player decides to leave the club after payment is made, no refund of the deposit will be allocated. This is a reflection of the time, administrative costs and effort required to formulate and register teams. The \$60 non-refundable component is NON-TRANSFERABLE to another team member/family member within the Club.

All Registration Fees are to be paid in full on registration of the player via the PlayHQ portal. If this is not financially viable for the player/parent of player, a direct debit payment-plan MUST be implemented and maintained to pay off fees. If a player/parent of player has not maintained the payment plan, the player will not be allowed to take the court during the game.

Refunds

Should the player leave the club within the grading period and has paid the fees in full, a refund will be made of the balance of fees, less the non-refundable \$60 component. All items such as uniform/merchandise must be paid for in full prior to ceasing association with the Club.

Should the player choose to leave the club after the grading period is complete, and the season proper has commenced, no refund will be made unless extenuating circumstances (such as a family tragedy or requirement for relocation out of the area) occur. These will be considered on a case by case basis at Committee meetings.

Injuries resulting in the player being unable to participate, are covered in our Injury Management Policy. Refund of fees in this situation will be considered by the Committee on a case by case basis.

Due to the Club being an incorporated association, refunds can be made by cheque only.

In the event of extenuating circumstances occurring an application for fee refund can be made by emailing the Club's Executive Committee for consideration with the following information:

Players Name	Parent/Guardian's Name
Contact details	Current age group and team
Detail reason for request	

All applicants will be notified in writing by return email once decision has been made by the Committee.

For the avoidance of doubt, refunds are not given for:

Dislike of the team into which the player has been selected	Dislike of the allocated coach
Unavailability to train at the allocated time/day	Dislike of the grade in which the team is playing
Preferences not being met e.g. not playing with friends	Other sport/social commitments
Change of mind by players/parents	